

Sir K.P. College of Commerce, Surat.
English format of Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

1. Please confirm this is the first and only time you answer this survey.

a) Yes b) No

2. College Name: _____

3. Gender: a) Female b) Male c) Transgender

4. Age: _____

5. Which degree program are you pursuing now?

a. Bachelor's b) Master's

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)



M. Narohy
Principal
Sir K.P. College of Commerce
SURAT.

Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

How much of the syllabus was covered in the class?

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1 – 30 to 54%
- 0 – Below 30%

How well did the teachers prepare for the classes?

- 4 – Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

How well were the teachers able to communicate?

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1 – Generally ineffective
- 0 – Very poor communication

The teacher's approach to teaching can best be described as

- 4 – Excellent
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0 – Poor

Fairness of the internal evaluation process by the teachers.

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0 – Unfair

Was your performance in assignments discussed with you?

- 4 – Everytime
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0 – Never

The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0 – Not at all

The institution provides multiple opportunities to learn and grow.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually
- 2– Occasionally/Sometimes
- 1 – Rarely
- 0– Never

Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Everytime
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – I don't have a mentor

Is the mentor system working successfully in the college?

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Very less
- 0 – There is no mentoring system

The teachers illustrate the concepts through examples and applications.

- 4 – Everytime
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1–Rarely
- 0 –Never

The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0– Unable to

Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Everytime
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

Teachers encourage you to participate in extracurricular activities.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

The overall quality of teaching-learning process in your institute is very good.

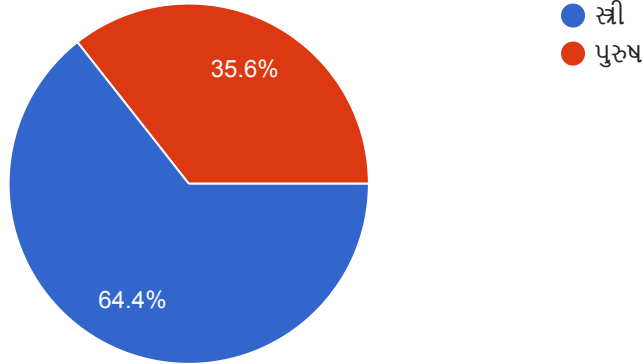
- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree



M. Horanby
Principal
Sir K.P. College of Commerce
SURAT.

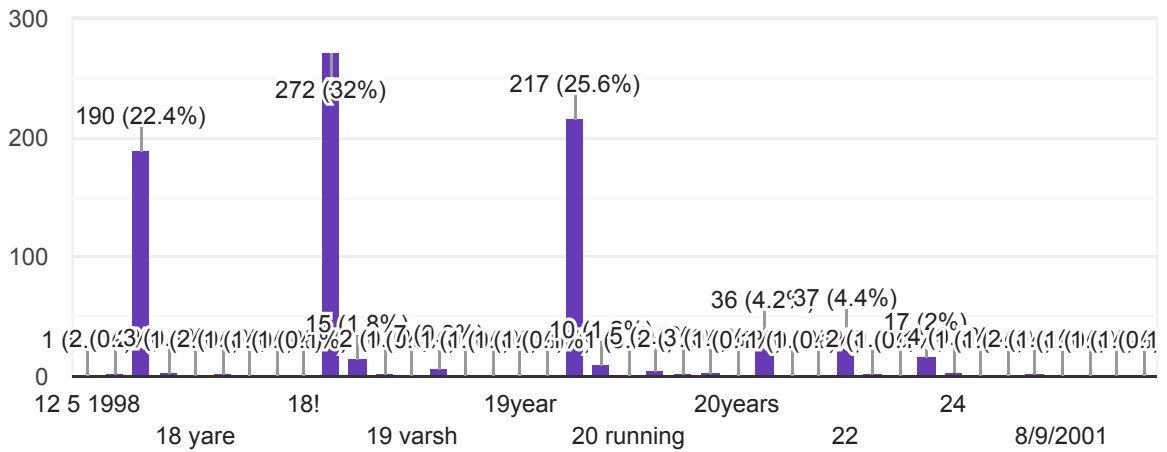
૩. જાતિ (Gender)

851 responses



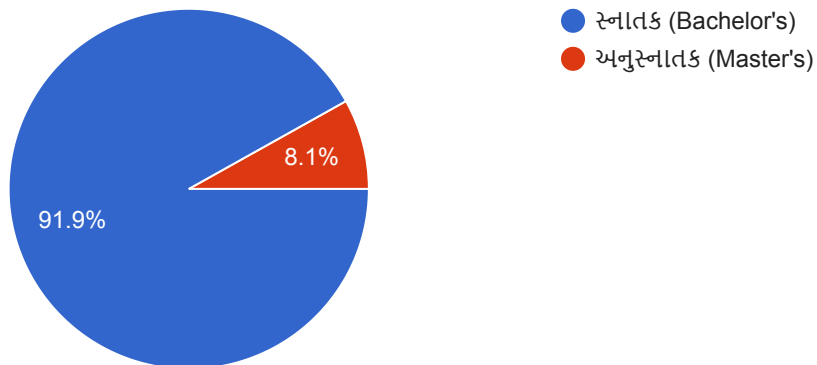
૪. ઉંમર (Age)

849 responses



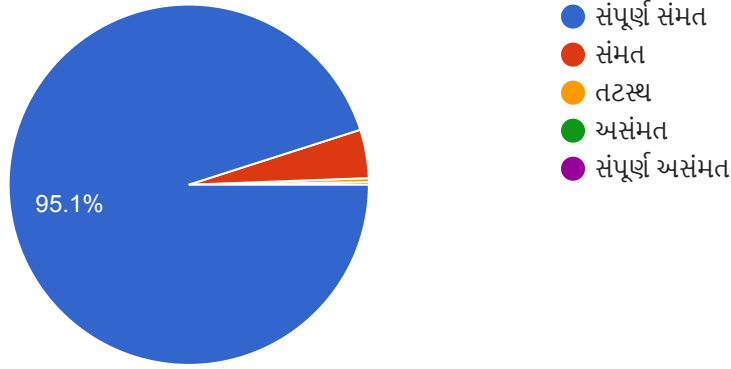
૫. તમે હાલ કઈ પદવી માટે અભ્યાસ કરી રહ્યા છો? (Which degree program are you pursuing now?)

851 responses



સંસ્થા ભણવા માટે અને વિકાસ માટેની ઘણી બધી તકો પૂરી પાડે છે. (The institution provides multiple opportunities to learn and grow.)

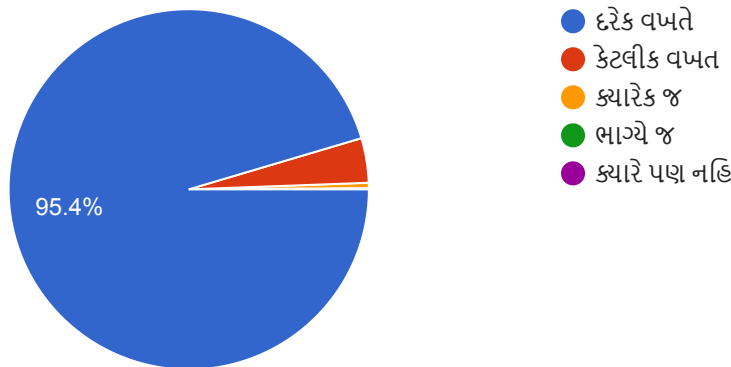
851 responses



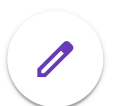
Remark: 95.1% of the students strongly agreed that the Institution provided multiple opportunities to learn and grow.

શિક્ષકો તમને તમારી અપેક્ષિત લાયકાત, અભ્યાસક્રમનાં પરિણામો અને પ્રોગ્રામનાં પરિણામો વિશે જણાવે છે. (Teachers inform you about your expected competencies, course outcomes and programme outcomes)

850 responses

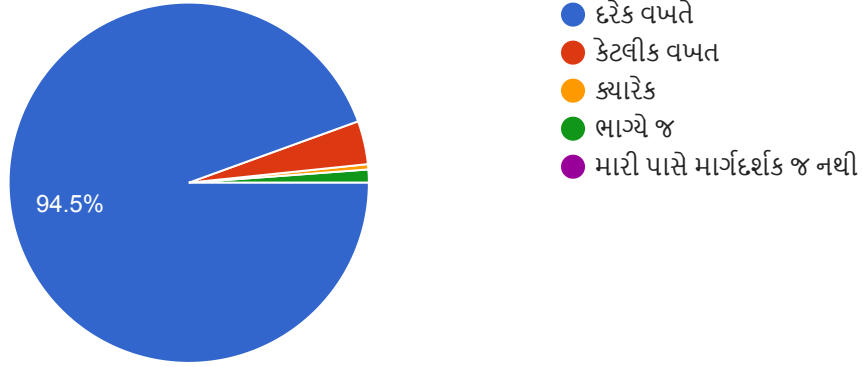


Remark: 95.4% of the students confirmed that teachers informed them about expected competencies, course outcomes and programme outcomes everytime.



તમારા માર્ગદર્શક તમને સોંપાયેલ કાર્ય સાથે આવશ્યક અનુવર્તીકરણ(પૂછપરછ) કરે છે.
(Your mentor does a necessary follow-up with an assigned task to you)

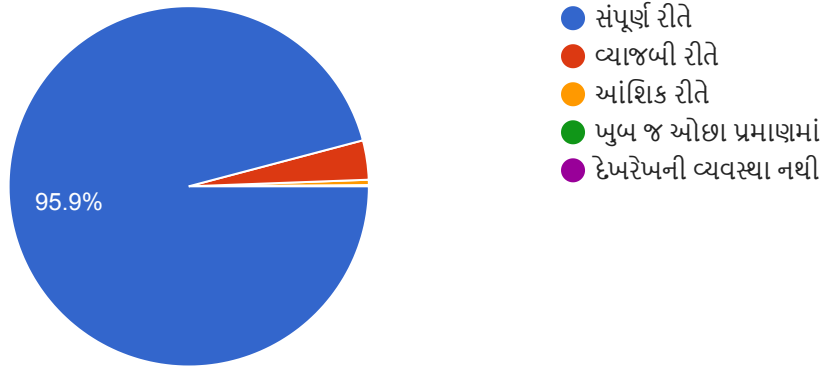
849 responses



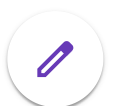
Remark: 94.5% of the students agreed that their mentor did the necessary follow-up with an assigned task regularly.

કોલેજમાં માર્ગદર્શક(મેન્ટર)ની વ્યવસ્થા સફળતાપૂર્વક ચાલે છે? (Is the mentor system working successfully in the college?)

851 responses

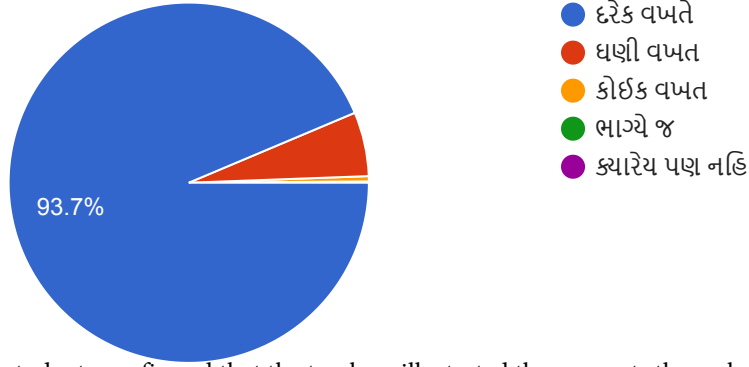


Remark: 95.9% of the students agreed that mentor system was working successfully in the college.



શિક્ષકો ઉદાહરણો અને ઉપયોગો દ્વારા વિવિધ બાબતોનો ખ્યાલ સમજાવે છે. (The teachers illustrate the concepts through examples and applications.)

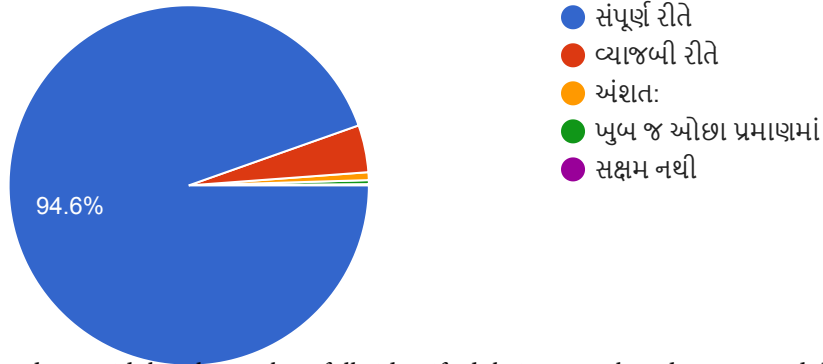
851 responses



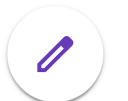
Remark: 93.7% of the students confirmed that the teachers illustrated the concepts through examples and applications.

શિક્ષકો તમારી શક્તિ અને નબળાઈઓને ઓળખવામાં સક્ષમ છે અને શક્તિઓને પ્રોત્સાહિત કરવા અને નબળાઈઓને દુર કરવાના પ્રયત્નોમાં સહાય કરે છે? (The teachers identify your strengths and encourage you with providing right level of challenges)

851 responses

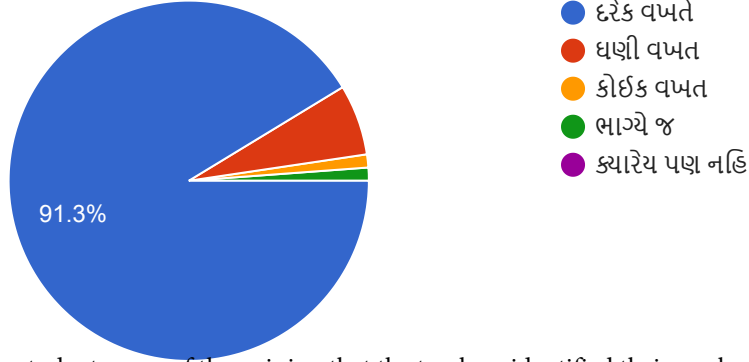


Remark: 94.6% of the students said that the teachers fully identified their strength and encouraged them with providing right level of challenges.



શિક્ષકો તમારી નબળાઈઓને ઓળખવામાં સક્ષમ છે અને તેને દૂર કરવામાં તમારી સહાય કરે છે? (Teachers are able to identify your weaknesses and help you to overcome them.)

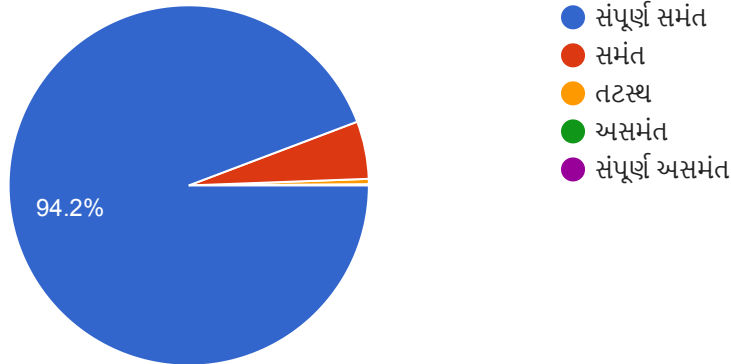
851 responses



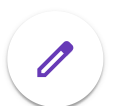
Remark: 91.3% of the students were of the opinion that the teachers identified their weaknesses and helped them to overcome them.

આ સંસ્થા વિદ્યાર્થીઓને અધ્યયન, અધ્યયન પ્રક્રિયાની દેખરેખ, સમીક્ષા અને સતત ગુણવત્તા સુધારણામાં જોડાવવા પ્રયાસ કરે છે. (The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.)

851 responses

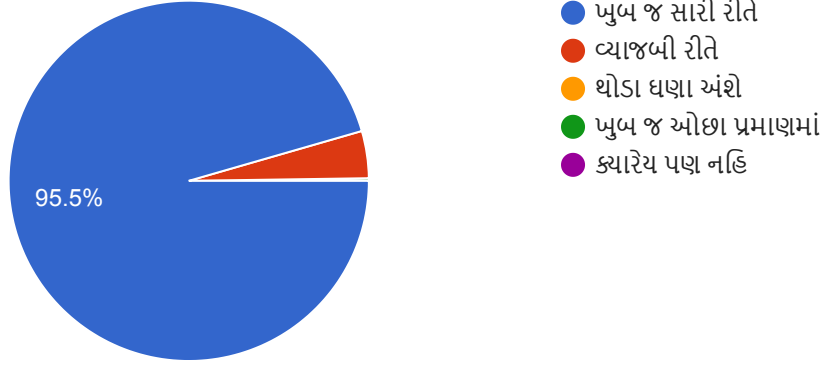


Remark: 94.2% of the students strongly agreed that the Institution made efforts to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.



સંસ્થા / શિક્ષકો પ્રાયોગિક શિક્ષણ, સહભાગી ભણતર અને પ્રોબ્લેમ સોલ્વીંગ જેવી વિદ્યાર્થી કેન્દ્રિત પદ્ધતિઓનો ઉપયોગ કરે છે જેથી ભણતર અસરકારક બનાવી શકાય. (The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.)

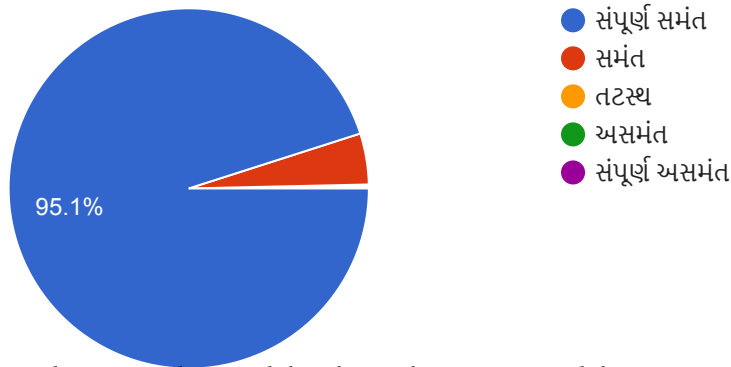
851 responses



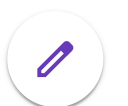
Remark:95.5% of the students agreed that the teachers used the student centric methods, for enhancing learning experiences to a great extent.

શિક્ષકો તમને બહારની પ્રવૃત્તિઓમાં ભાગ લેવા પ્રોત્સાહિત કરે છે. (Teachers encourage you to participate in extracurricular activities.)

851 responses

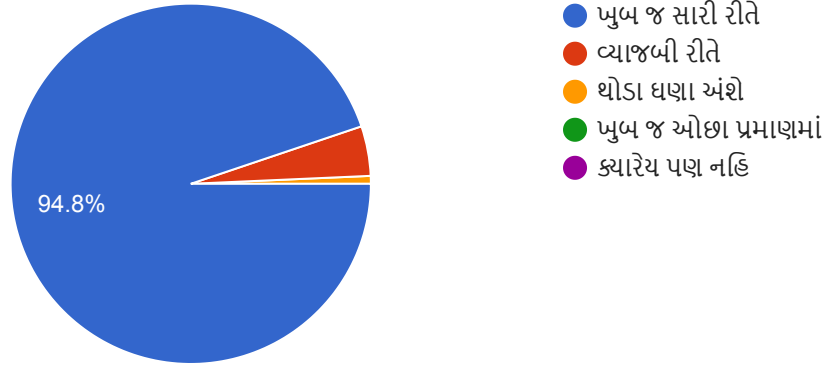


Remark:95.1% of the students strongly agreed that the teachers encouraged them to participate in extracurricular activities.



સંસ્થા / શિક્ષકો દ્વારા તમને વાસ્તવિક પરિસ્થિતિ માટે તૈયાર કરવા માટે કુશળતા, જીવન કુશળતા અને રોજગારની આવડત કેળવવાના પ્રયત્નો કરવામાં આવે છે. (Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.)

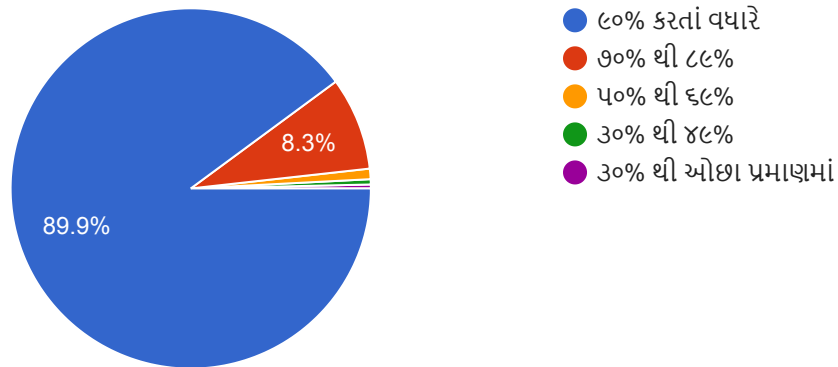
851 responses



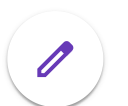
94.8% of the students said that the efforts were made by the Institution/ teacher to inculcate soft skills, life skills and employability skills to make them ready for the world of work.

શિક્ષણ આપતી વખતે શિક્ષકો કેટલા ટકા આઇસીટી ટૂલ્સ જેવા કે એલસીડી પ્રોજેક્ટર, મલ્ટિમીડિયા વગેરેનો ઉપયોગ કરે છે. (What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.)

851 responses

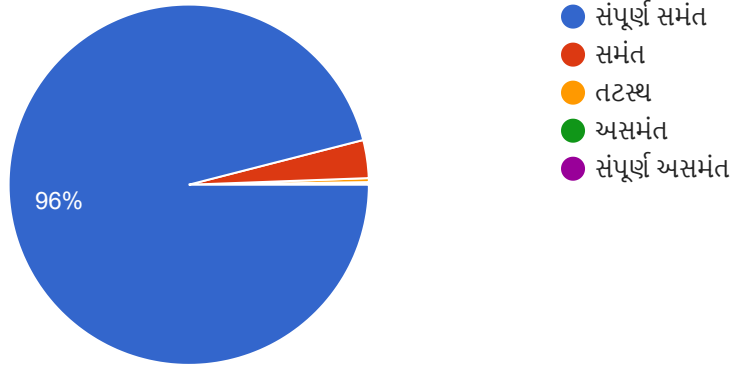


Remark: 89.9% of the students said that more than 90% teachers used ICT tools such as LCD projector, Multimedia etc. while teaching.



તમારી સંસ્થામાં શિક્ષણ પ્રક્રિયાની એકંદર ગુણવત્તા ખૂબ સારી છે. (The overall quality of teaching-learning process in your institute is very good.)

851 responses



Remark: 96% of the student strongly agreed that the overall quality of teaching-learning process in the Institution was very good.

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